

# Advert

## Head of Clinical Services – The OT Practice – Hook, Hampshire

The OT Practice is an innovative and fast-growing healthcare business that has demonstrated consistently impressive growth over the last 5+ years. With the largest network of independent Occupational Therapists in the UK we are leading the way in how private healthcare in the community is delivered to both private, charity and public sector clients. We aim to enable independence to all those in need, efficiently and cost effectively.

We pride ourselves on being a caring and friendly, but professional company. We believe the growth of our business to date is directly attributed to ensuring our values are at the core of everything we do. This role offers a unique opportunity to join an established but growing business in healthcare.

It is on the back of this growth, that The OT Practice is now looking to make a key appointment to the team with a new Head of Clinical Services.

### The Role

We are looking for an experienced Occupational Therapist with senior management experience to assume responsibility for the Clinical Services division of the Practice which provides occupational therapy services to adults and children within the private, charitable and case management sectors.

This is a pivotal role as our clinical excellence and quality is delivered to our clients and referrers. The role will also carry responsibility for leading on clinical governance, embedding best practice and driving continual improvement. The Head of Clinical Services will line manage a team of clinical and non-clinical individuals and thus will need the ability to provide clear and supportive leadership skills.

The successful candidate will be responsible for the following core areas:

- Line management of department managers
- Lead on clinical governance to ensure best practice and clinical excellence
- Contribute to company strategy for this area of the business
- Identify areas for improvement and development both operationally and clinically across the business
- Strengthening external relationships with key referrers and develop these through continual improvement and client feedback

### The Candidate

The personal skills and temperament of the successful candidate will be of great importance. We pride ourselves on being a caring and friendly, but professional company. We believe the growth and success of our business to date is directly attributable to ensuring these values are at the core of everything we do. It is

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therefore essential that our Head of Clinical Services is able to constantly and consistently uphold these values and believe in them in the same way we do.

### Skills and qualifications

The following skills and qualifications will be required/desirable:

- Qualified HCPC registered Occupational Therapist
- Demonstrable management experience is essential
- Conversant with business and management tools and practices such as financial/accounting data, management information and other case management system data
- Experience in the private healthcare, rehabilitation/case management sector desirable
- Experience of client-focused practice, using feedback to drive change
- High level of competency with technology
- Working knowledge and experience in key sector legislation and practices such as GDPR, Safeguarding, HCPC standards
- Attention to detail and quality

### Personal skills & attributes

They will be expected to take responsibility for their team and clients, which will take a high level of organisation, efficiency and sense of ownership. We are therefore looking for the following personal attributes:

- A confident and credible health professional
- Comfortable leading and developing a team
- High level of client focus and business awareness
- A strong communicator, caring, friendly and always willing to listen
- Persuasive, with sound influencing and stakeholder management skills
- Able to understand clients' needs, building trust and establishing a strong rapport
- Share in a willingness and desire for TOTP to grow and become more successful
- Able to act on own initiative, self-motivated, innovative and tenacious
- Energise, influence, motivate and inspire your team and other colleagues
- A strong sense of ethics and integrity

For an informal and confidential discussion, please speak with our advisors at Berwick Partners

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